

## **Business Objectives Survey**

This is the first thing we should do. Please try to be as specific as you can answering the questions. Don't be afraid to give page-long answers. More details will lead to better planning and eventually a better website.

- 1. Please list everything you want to achieve with this website?
- 2. If you're limited to only one goal with this site, what would that be? i.e. I want to increase the organic traffic by 100% in 6 months.
- 3. Do you have an existing brand or just starting?
- 4. Define your brand in three words
- 5. Why should users trust this website?
- 6. Do you have social media presence?
- 7. What is the technical knowledge of the person who is going to update/maintain the site?

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8. How are we going to measure the success of the site?

- 9. Who is your target audience?
- 10. Define your audience in three words
- 11. Do you have a specific call-to-action?
- 12. What appeals to your audience?
- 13. Why will your audience spend time on your site?
- 14. What can you offer to your audience for free?
- 15. What do your users expect to find in the website?
- 16. What is your key message to the visitors?

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17. How are you going to drive traffic to the website?

- 18. Do you have any competitors, who are they?
- 19. What are your competitors doing right?
- 20. What are your competitors doing wrong?
- 21. Why should your target audience select your website instead of your competitor?
- 22. Do you have friends or people you can contact who have successful websites?
- 23. Are there any directories that are specific to your services?